



WATER BILL AUDIT

CASE STUDY

DORIC CAKE CRAFTS SLICES EXPENSES AFTER WATER BILL AUDIT AND SITE SURVEY.

Doric Group is a Packaging and Baking Products Group based in Cheadle Hulme, South Manchester. It has numerous manufacturing sites throughout the UK making it the UK's Leading Baking Products supplier.



PROBLEM

Brownlow Utilities has been efficiently handling the gas and electricity portfolios for the group for an extended period of time.

The team has identified potential concerns with water charges at the Burnley-based Doric Cake Crafts site, which is a subdivision of Doric FPD, a member of the Doric Group.



SOLUTION

The Brownlow team conducted a review of the water and wastewater invoices of the site, analysing the charging services, tariffs, and consumption data.

They then organised a survey to physically inspect the water infrastructure and identify areas where charges could be modified or eliminated.



BENEFIT

Investigations at the Burnley site revealed that surface water from the site was not discharged into United Utilities drains, but into a private surface water drainage network.

Evidence was provided to Water Plus, resulting in refunds of over £19,000 for charges dating back 6+ years and ongoing yearly savings of around £6,000 for the Doric Group.



"We strive to be financially efficient across all our operations. Energy and utilities create significant costs for our business and now that we have partnered with Brownlow, we have a clear view of our business utilities and are enjoying the savings as a result"

Bruce Murray, Group Finance Director