



great bear

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WATER BILL AUDIT

CASE STUDY

FEELING GREAT ABOUT A SIGNIFICANT REFUND AND ONGOING SAVINGS

Great Bear is a top ambient third-party logistics company based in the UK. They offer a wide range of contract logistics and supply chain management services to businesses from various sectors across the country.



PROBLEM

Great Bear in Oldham received a free water audit from Brownlow Utilities to evaluate their current water charges and assess their site's utility infrastructure.

Upon conducting initial investigations, the water specialists at Brownlow Utilities discovered some flaws in the surface water drainage assessment of the site.



SOLUTION

By conducting thorough site tests and analysing the billing and draining plans, Brownlow were able to confirm that the site's surface water was managed by natural waterways and not the local water company's drainage system.



BENEFIT

Not only did the initiative result in an elimination of surface water charges amounting to £35,000 annually, but a refund of £149,000 was also received due to overcharges incurred over the past six years.



"The team at Brownlow Utilities' knowledge of the water industry is second to none. This combined with an honest and driven approach meant that we saved our site thousands of pounds per year and are more competitively positioned going forward. I look forward to working with them on water deregulation in the future"

Chris Bell, Facilities Manager at Great Bear



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