



Bill Audit Services

Utility bills are complex creatures. They cover your energy and utility charges but also the numerous, non-commodity costs of distribution, transmission, taxes and levies – to name a few. Errors are often hidden underneath the complexity and the distractions of daily operations!

It is important to review your utility bills on a regular basis to ensure that you are paying the correct amounts. This is often difficult when faced with pages of industry vocabulary and acronyms, lines and lines of data and a presentation that changes from bill to bill! Oh ... and not to forget ...you have a daily job to do!

Fortunately, Brownlow has a dedicated bill auditing team who can take this stress and any potential overcharges away. We can identify erroneous billing and overcharges going backwards for a period of 6 years (statute of limitation).

We regularly conduct historical audits for businesses that often reveal significant refunds whilst providing ongoing savings. These audits are always carried out on a contingency basis – no win, no fee!



The professional services offered include;

- Review of utilities charges and rates going back 6 years
- Liaise with suppliers and distribution network owners to confirm savings and implement necessary changes to charging structure
- Supply clients with a report, showing current charges and potential savings achievable by Brownlow Utilities
- Manage the process and liaise with suppliers until credits are issued on client's accounts
- Confirm that correct charging arrangements are applied to future bills.

Get in touch with our Bill Audit Team today on 01744 778530 or visit brownlowutilities.co.uk

Why choose Brownlow?

Our aim is to make you competitive, compliant and efficient as far as your energy and utilities are concerned. Our approach is to do this with clarity, honesty and experience.

Our Services



Our Process



At our first meeting, we will take time to fully understand your business; your company's objectives business, processes and how your company prefers to manage risk. We also consider your current energy and utility portfolios - how much you use and the prices you pay. We then take the time to look at purchasing options that match your company's long term purchasing strategy.



Once we are operating to your energy purchasing strategy, we then validate and check the bills for you on a monthly basis to ensure they adhere to the contracted terms. If there are any issues with your bills, we will resolve these with the supplier directly on your behalf. We also provide you access to an online energy management portal.



Most businesses are subject to or can take advantage of one of the myriad of government Carbon schemes such as Climate Change Agreement (CCA), CRC, ESOS, RO and FIT. We offer a full service that obtains then manages these schemes for you using carbon specialists that have never lost an agreement!



We can identify savings of at least 10% in most businesses. Our Chartered Energy Efficiency Engineers can complete a detailed survey of your business highlighting where you can employ the latest techniques and technologies with regards to energy based on Return on Investment (ROI). We have a strong portfolio of partners who deliver cost reduction and energy efficiency products and services.



An energy plan based on a comprehensive survey of your site together with agreed timescales and board-level commitment will drive your utility purchasing strategy and efficiency initiatives forwards. We will ensure that the correct systems and procedures are in place for continuous energy improvement.

Get in touch today and let us help you manage your business energy better.

